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February 29, 2016

C•CURE 800/8000 Software End-of-Sale Announcement

Dear Valued Customer,

This letter serves as official notification that Tyco Security Products is initiating the End-of-Sale for the Software House C•CURE 800/8000 software platform. As part of our on-going product lifecycle management process, the following schedule outlines the C•CURE 800/8000 Product Lifecycle Milestones to date:

C•CURE 800/8000 Product Lifecycle Milestones	Effective Date
C•CURE 800/8000 v10.3 - Last software version release	July 12, 2012
Maintenance Mode - No further software enhancements or new version releases planned. Software maintenance limited to bug fixes and critical updates.	March 1, 2013
End of Sale - Software no longer available for new system sales and no further software maintenance is planned. Software license capacity upgrades, options, and support agreements continue to be available for existing install base customers.	April 30, 2016
End of Support - Last day of technical call center support for C•CURE 800/8000.	December 31, 2019
<i>Note: While the intent is to support all products through their scheduled End-of-Support period, unforeseen third party technology dependencies could potentially limit supportability beyond the control of Tyco Security Products.</i>	

C•CURE 800/8000 is a fully matured software platform that has successfully served the security industry for over 20 years. In support of our customer install base, the C•CURE 9000 software platform introduced in 2007 is the migration path for all C•CURE 800/8000 customers seeking continued system investment protection, current operating system and database technology support, and new software releases moving forward.

With a heritage philosophy of “No Customer Left Behind”, we are proud to say that C•CURE 9000 continues to support Software House controllers dating back to the original apC released in 1984, the iSTAR family introduced in 2000, and the most current iSTAR Ultra series controllers. Customers migrating to C•CURE 9000 will not only benefit from a more feature-rich user experience, but will also have a greater choice of integrated software options to better address today’s security challenges. Additionally, C•CURE 9000 is maintained under a proactive cybersecurity program, providing quick response to security vulnerabilities and threat advisories.

Specially packaged software licensing, data migration tools, and professional services are available to cost-effectively migrate C•CURE 800/8000 systems to C•CURE 9000. We encourage our customers to directly contact their Software House certified systems integrator, Software House Area Sales Manager (ASM) or e-mail CC800migrations@tycoint.com for assistance with planning system migrations to C•CURE 9000.

Sincerely,
George Martinez
Sr. Product Manager-Software House C•CURE 9000
Tyco Security Products

The following comparison summary is provided for C•CURE 800/8000 customers to better reference just some of the key feature and support benefits that can be realized when migrating to the C•CURE 9000 software platform.

Comparison Summary	C•CURE 800/8000	C•CURE 9000
Application Platform Support		
Operating System	Windows XP/Vista/7 Windows Server 2003/2008	Windows 7/8.1/10 Windows Server 2008/2012
Database	Progress database v10.2A	SQL Server 2008/2012/2014
Remote Database Server Support	No	Physical, Virtual, Cluster Instance
Distributed Multi-Server Application Deployment	C•CURE Central option - limited to personnel & card management only	Enterprise license option - synchronized server architecture for centralized management, monitoring and reporting
Standard Windows SSO Domain Account Authentication	Limited to enhanced password protection feature	Yes, Domain & Local User Account management
Remote Client Auto Update	No	Yes
Windows Clients	1. Administration Station 2. Monitoring Station (non-encrypted coms)	1. Administration Station 2. Monitoring Station 3. victor Unified Station (FIPS 197 AES-256 encrypted coms)
Web Client	Limited to C•CURE Central option for personnel & card management only	C•CURE Web - Standard concurrent client for basic operations
Mobile Client	No	C•CURE Go - iOS & Android
Personnel & Card Database Import/Export methods	ASCII file, ODBC, LDAP, API	CSV & XML files, ODBC, LDAP, SDK, Web Services RESTful API
Application Development & Integration Interfaces	Bi-Di GPI, API	Bi-Di GPI, SDK, Web Service RESTful API, BACnet/IP
FISMA / NIST SP 800-53	No	Yes
Controller Platform Support		
apC	Yes	Yes
iSTAR Pro	Yes	Yes
iSTAR eX	Yes	Yes
iSTAR Edge	Yes	Yes
iSTAR Ultra	No	Yes
iSTAR Ultra SE	Pro Mode only	Pro and Ultra Mode
Secure IP Coms FIPS 197 AES-256	iSTAR eX, iSTAR Edge	iSTAR eX, iSTAR Edge, iSTAR Ultra
Secure IP Coms FIPS 140-2 Listed	iSTAR eX, iSTAR Edge	iSTAR eX, iSTAR Edge, iSTAR Ultra
Dial-up Communications	apC, iSTAR Pro	iSTAR Pro & iSTAR Ultra SE in Pro Mode
Administration & Monitoring Operations		
Custom User Defined Fields with Data Entry & Mask Rules	Personnel screen only, none masking	Personnel, Credential, and Hardware Screens
Multiple Images & Documents per Personnel Record	No	Yes
Multiple Record Selection & Bulk Assign or Remove Properties	No	Yes

Custom Dynamic View Lists (Sort, filter, group, edit in-place)	No	Yes
Custom Monitoring Application Layouts (per Operator)	No	Yes
Custom Event Assessment Screen Layouts (per Event)	No	Yes
Custom Query Builder & Report Designer	No	Yes
Recurring Schedules (Holiday and Non-Holiday)	HOLIDAY only (Weekly, Monthly, Annual)	Hourly, Weekly, Bi-weekly, Monthly, Quarterly, Semi-annual, Annual
Preview & Test Schedules (Show Activations & Overrides)	No	Yes
Max Cards per Person	5 Total	5 Active, inactive unrestricted
Max Clearances per Person	40	150 (apC panels limited to 40)
Clearance Filtered Reader Access	Optional	Standard
Auto Disable Card by Inactivity	No	Yes
Journal Message Triggered Events	No	Yes
Audit Message Triggered Events	No	Yes
Graphics Maps	Raster (BMP) only, pre-defined icons, limited actions	Raster (JPG, PNG), layered vector (DWG,DXF), custom icons with extended actions
Visitor Management	3rd Party Integration options	3rd Party integration & Native C•CURE options
Third Party Integrations		
Industry Partners & Options	Limited	Software House Connected Program

To learn more about the C•CURE 9000 software platform for integrated security and event management, please visit http://www.swhouse.com/products/CCURE_9000.aspx